

ZTE

1	DOA	DOA Policy	Product having Defect or Deficiency upon its first installation, including a Product having Defect or Deficiency within seven (7) days of activation date or within thirty (30) minutes of outgoing call times whichever is earlier. Also, the product should comply all the conditions mentioned in the In warranty repair.
2	In Warranty Repair	Warranty Period	twelve (12) months commencing from the data of the activation.
		Service Type	Carry - in -service
		Other in warranty repair conditions	<p>3 . The warranty in respect of a repaired or replaced Product / part shall extend for the remaining warranty period of the repaired Product or replacement there of to the Consumer.</p> <p>4 . Upon request from SELLER, the Consumer may be required to provide the purchase receipt or other documentation or information in respect of the date and place of purchase.</p> <p>5 . The Consumer shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable:-</p> <ul style="list-style-type: none"> <input type="checkbox"/> The Product has been subject to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive temperatures, unauthorized modifications, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs), abuse, accident, acts of God, Spills of food or liquids, improper installation and breakage or damage to antennae (otherwise than by reason of any Defect). <input type="checkbox"/> SELLER has not been notified by the Consumer of the Defect in the Product during the applicable warranty period. <input type="checkbox"/> The Product serial number code or the accessory date code has been removed, defaced or altered. <input type="checkbox"/> The Product has been used with or connected to an accessory (i) not supplied by SELLER or its affiliates, (ii) not fit for use with the Product or (iii) used otherwise than in the manner intended. <input type="checkbox"/> The seals of the Product's battery enclosure have been broken or show evidence of tampering or the Product's battery has been used in equipment other than that for which it has been specified usable by SELLER. <input type="checkbox"/> All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use. <p>The consumer understands that product is intended to be used only for the purposes of availing reliance India mobile services. The warranty and remedies hereunder shall not be available to the consumers in the event the product is used at any time to avail any other services. Such exclusion of the warranty and remedies shall not be construed to limit any other remedies SELLER may have under law against the consumer.</p> <p>6. In order to derive the benefits of this warranty in respect of any Defect in the Product, the Consumer shall ship the Product or part thereof at its cost to the authorized service centre of SELLER. SELLER shall bear the cost of shipping the Product or part thereof back to the Consumer after the completion of the service under this warranty.</p> <p>7. Except for the express warranties set forth above, SELLER grants no other warranties, express or implied, by statute or otherwise, regarding the product, fitness for any purpose or otherwise. SELLER shall not be liable for the loss of use of the product, inconvenience, loss or inability to use the product or for breach of any express or impress or implied warranty.</p> <p>8. It is hereby expressly clarified that all warranties (express or implied) in respect of the Product are provided by SELLER alone.</p>
3	Out of Warranty	Service will be provided at	<p>The Products which are not covered under warranty conditions, the repair will be treated as an out of warranty case and the End User shall bear the cost of spares and labour charges.</p> <p>In all Product cases which fall under the category for which no coverage or benefit of warranty is available to the End User within warranty period, the repair will be treated as an out of warranty case and the End User shall bear the cost of spares and labour charges.</p>

Huawei

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2	In Warranty Repair	Warranty Period	twelve (12) months commencing from the date of the activation/ date of purchase.
		Service Type	Carry - in -service
		Other in warranty repair conditions	<p>Huawei Technologies Co., Ltd ("Seller") Seller represents and warrants that this subscriber unit and its accessories ("Product") is free from error, improper or inferior workmanship, material, and design ("Defect"). A Product having a Defect is hereinafter referred to as "Defective".</p> <p>This warranty is subject to the following terms and conditions:</p> <ol style="list-style-type: none"> 1. This warranty of the Product (including the battery) extends for a period of twelve (12) months commencing from the date of the activation/ date of purchase. 2. During the warranty period, Seller or its authorized service network will repair or replace, at Seller's option, the Product or any relevant parts thereof in the event that the Product is found to be Defective. The repaired Product or the Product/part provided as a replacement for a Defective Product/part shall be free from Defect. The purchaser of the Product or his/her assignee ("Consumer") shall not be charged (whether for parts, labour or otherwise) for the repair or replacement of a Defective Product during the warranty period. All replaced parts, boards or equipment shall become the property of Seller. 3. The warranty in respect of a repaired or replaced Product/part shall extend for the remaining warranty period of the repaired Product or replacement thereof to the Consumer. 4. upon request from Seller, the Consumer may be required to provide the purchase receipt or other documentation or information in respect of the date and place of purchase. 5. The Consumer shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable: <ol style="list-style-type: none"> a) The Product has been subject to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive temperatures, unauthorised modifications, unauthorised repair (including but not limited to use of unauthorised spare parts in repairs), abuse, accident, Acts of God, spills of food or liquids, improper installation and breakage or damage to antennae (otherwise than by reason of any Defect). b) Seller has not been notified by the Consumer of the Defect in the Product during the applicable warranty period. c) d) The Product serial number code or the accessory date code has been removed, defaced or altered. e) The Product has been used with or connected to an accessory (i) not supplied by Seller or its affiliates, (ii) not fit for use with the Product or (iii) used otherwise than in the manner intended. f) The seals of the Product's battery enclosure have been broken or show evidence of tampering or the Product's battery has been used in equipment other than that for which it has been specified usable by Seller. g) All plastic surfaces and all other externally exposed parts that are scratched or damages due to normal customer use. <p>THE CONSUMER UNDERSTANDS THAT THE PRODUCT IS INTENDED TO BE USED ONLY FOR THE PURPOSES OF AVAILING RELIANCE SERVICES. THE WARRANTY AND REMEDIES HEREUNDER SHALL NOT BE AVAILABLE TO THE CONSUMER IN THE EVENT THE PRODUCT IS USED AT ANY TIME TO AVAIL ANY OTHER SERVICES. SUCH EXCLUSION OF THE WARRANTY AND REMEDIES SHALL NOT BE CONSTRUED TO LIMIT ANY OTHER REMEDIES SELLER MAY HAVE UNDER LAW AGAINST THE CONSUMER.</p> <ol style="list-style-type: none"> 6. In order to derive the benefits of this warranty in respect of any Defect in the Product, the Consumer shall ship the Product or part thereof at its cost to the authorised service centre of Seller. Seller shall bear the cost of shipping the Product or part thereof back to the Consumer after the completion of the service under this warranty. 7. EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE, SELLER GRANTS NO OTHER WARRANTIES, EXPRESS OR IMPLIED, BY STATUTE OR OTHERWISE, REGARDING THE PRODUCT, FITNESS FOR ANY PURPOSE OR OTHERWISE. SELLER SHALL NOT BE LIABLE FOR THE LOSS OF USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER CONSEQUENTIAL DAMAGE, ARISING OUT OF THE USE OF, OR INABILITY TO USE THE PRODUCT OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. 8. It is hereby expressly clarified that all warranties (express or implied) in respect of the Product are provided by Seller alone.

3	Out of Warranty	Service will be provided at	The Products which are not covered under warranty conditions, the repair will be treated as an out of warranty case and the End User shall bear the cost of spares and labour charges. In all Product cases which fall under the category for which no coverage or benefit of warranty is available to the End User within warranty period, the repair will be treated as an out of warranty case and the End User shall bear the cost of spares and labour charges.
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LG			
1	DOA	DOA Policy	Product having Defect or Deficiency upon its first installation, including a Product having Defect or Deficiency within seven (7) days of activation date or within thirty (30) minutes of outgoing call times whichever is earlier. Also, the product should comply all the conditions mentioned in the In warranty repair.
			All DOAs must be authorised by Service centers before giving new unit replacement with new units.
		Warranty Period	Twelve (12) months commencing from the date of the activation or 16 months from the date of manufacture whichever is less.
		Service Type	Carry - in -service

2	In Warranty Repair	Other in warranty repair conditions	<p>LG ELECTRONICS Inc. represents and warrants that this subscriber unit and its accessories ("PRODUCT") is free from defects in material and workmanship. This warranty is subject to the following terms and conditions;</p> <ol style="list-style-type: none"> 1. This warranty of the PRODUCT extends for a period of 12 months commencing from the date of the activation or 16 months from the date of manufacture whichever is less. 2. During the warranty period, LG ELECTRONICS Inc. or its authorized service network will repair or replace, at LG ELECTRONICS Inc.'s option, the PRODUCT or any relevant parts thereof in the event that the PRODUCT is found to be defective. The repaired PRODUCT or the Product/part provided as a replacement for a defective PRODUCT/part, shall be free from defects. The END USER/consumer purchaser of the PRODUCT or his/her assignee ("CONSUMER") shall not be charged (whether for parts, labor or otherwise) for the repair or replacement of a defective PRODUCT during the warranty period. All replaced parts, boards or equipment shall become the property of LG ELECTRONICS Inc. 3. The warranty in respect of a repaired or replaced PRODUCT/part shall extend for the remaining warranty period of the repaired PRODUCT or replacement thereof to the CONSUMER. 4. Upon request from LG ELECTRONICS Inc., the CONSUMER may be required to provide the purchase receipt or other Documentation or information in respect of the date and place of purchase. 5. The CONSUMER shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable: <ol style="list-style-type: none"> (a) The PRODUCT has been subject to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive temperatures, unauthorized modifications, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs), abuse, accident, Acts of God, spills of food or liquids, improper installation and breakage or damage to antennas (otherwise than by reason of any defects in material or workmanship). (b) LG ELECTRONICS Inc. has not been notified by the CONSUMER of the defects of the PRODUCT during the applicable warranty period. (c) The PRODUCT serial number code or the accessory date code has been removed, defaced or altered. (d) The PRODUCT has been used with or connected to an accessory (i) not supplied by LG ELECTRONICS Inc. or its affiliates, (ii) not fit for use with the PRODUCT or (iii) used otherwise than in the manner intended. (e) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use. (f) Breakage or damage to antenna unless caused by defects in material or workmanship. 6. In order to derive the benefits of this warranty in respect of any defects in the PRODUCT, the CONSUMER shall ship the PRODUCTS or part thereof at its cost to the authorized service center of LG ELECTRONICS Inc. LG ELECTRONICS Inc. shall bear the cost of shipping the PRODUCT or part thereof back to the CONSUMER after the completion of the service under this limited warranty. NO OTHER EXPRESS WARRANTY IS APPLICABLE TO THIS PRODUCT. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG ELECTRONICS Inc. SHALL NOT BE LIABLE FOR THE LOSS OF USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER CONSEQUENTIAL DAMAGE, ARISING OUT OF THE USE OF, OR INABILITY OF USE, OF THIS PRODUCT OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY OR FITNESS APPLICABLE TO THIS PRODUCT. THE CONSUMER UNDERSTANDS THAT LG ELECTRONICS Inc. HAS EMBEDDED RELIANCE SOFTWARE AND ITS NETWORK PARAMETERS IN THE PRODUCT. IN CASE THE CONSUMER DELETES, REMOVES, ALTERS OR MODIFIES SUCH SOFTWARE AND THE PARAMETERS AND/OR INSTALLS ANY THIRD PARTY SOFTWARE, THE WARRANTY AND REMEDIES HEREUNDER SHALL NOT BE AVAILABLE TO THE CONSUMER. 7. It is hereby expressly clarified that all warranties (express or implied) in respect of the PRODUCT are provided by LG ELECTRONICS Inc. alone.
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3	Out of Warranty	Service will be provided at	<p>The Products which are not covered under warranty conditions, the repair will be treated as an out of warranty case and the End User shall bear the cost of spares and labour charges.</p> <p>In all Product cases which fall under the category for which no coverage or benefit of warranty is available to the End User within warranty period, the repair will be treated as an out of warranty case and the End User shall bear the cost of spares and labour charges.</p>
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The Product has been subject to abnormal use or conditions, improper storage, exposure to excessive r
SELLER has not been notified by the Consumer of the Defect in the Product during the applicable warra
The Product serial number code or the accessory date code has been removed, defaced or altered.
The Product has been used with or connected to an accessory (i) not supplied by SELLER or its affiliates,
The seals of the Product's battery enclosure have been broken or show evidence of tampering or the Pr
All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal

moisture or dampness, exposure to excessive temperatures, unauthorized modifications, unauthorized re
warranty period.

(ii) not fit for use with the Product or (iii) used otherwise than in the manner intended.
Product's battery has been used in equipment other than that for which it has been specified usable by SE
customer use.

repair (including but not limited to use of unauthorized spare parts in repairs), abuse, accident, acts of Go

LLER.

d, Spills of food or liquids, improper installation and breakage or damage to antennae (otherwise than b

y reason of any Defect).