

# RELIANCE Mobile

## Reliance Autopay Registration Form

### Reliance Infocomm Subscriber Information

Mr.  Mrs.  Ms.  Dr.  M/s

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ Pincode \_\_\_\_\_

Telephone No \_\_\_\_\_ CAF No. \_\_\_\_\_  
Mobile \_\_\_\_\_ Date of Birth \_\_\_\_\_  
E-mail \_\_\_\_\_

### Bill Pay Option

I wish to pay my Reliance Infocomm bills through...(please select any one option)

- (A) Auto Debit (payment through bank account) ECS.  
Please debit the bill amount from my bank account every month, automatically.
- (B) Auto Debit (Payment through credit card) CCSI.  
Please debit the bill amount from my credit card every month, automatically.

### Subscriber Bank Account Details (if opting for ECS)

Note: Please attach a cancelled cheque/self-attested photocopy of a cheque for the following accounts.

A/C Holder's Name \_\_\_\_\_  
Jt. A/C Holder's Name (If Any) \_\_\_\_\_  
Account Number \_\_\_\_\_  
Bank's Name \_\_\_\_\_  
Branch Name \_\_\_\_\_  
A/C Type Savings  Current  Cashcredit   
9 Digit Micr Code (Indicated On The Cheque Leaf) \_\_\_\_\_  
Debit Amount Not To Exceed \_\_\_\_\_

### Subscriber Credit Card Details (if opting for CCSI)

Note: Please attach a self-attested photocopy of front & backside of your credit card.

Select Card Type  VISA  MASTERCARD Card issuer (Bank's Name) \_\_\_\_\_  
Name (as it appears on Card) \_\_\_\_\_  
Credit Card Number \_\_\_\_\_ Expiry Date (MM/YY) \_\_\_\_\_

### Service Acceptance

I/We hereby declare that I/We have read and accepted the terms and Conditions mentioned on the rear side of this form. I/We also declare that the particulars given on this form are correct and complete. I/We hereby apply for the Reliance Infocomm Bill Pay Facility subject to the terms of conditions appearing overleaf.

Signature (Customer) \_\_\_\_\_

Signature (Bank Account Holder / Card Holder) \_\_\_\_\_

\*Please affix rubber stamp in case of companies, partnerships, etc.

Place \_\_\_\_\_

### Certification by Account Holder's Bank

We hereby certify that the above account is currently operational and the particulars furnished above are correct as per our records.

Bank's Stamp \_\_\_\_\_

Authorised Signatory \_\_\_\_\_ Date \_\_\_\_\_

### Signature Verification Request

The Branch Manager

Bank: \_\_\_\_\_ Branch: \_\_\_\_\_

Sub: Mandate Verification for Account Number \_\_\_\_\_

Dear Sir,

This is to inform you that I/We have registered with the facility to avail the payment facility of Reliance Infocomm Bills and Charges. Such payment will be made from the above mentioned account and be routed to you directly through the Reserve Bank of India's ECS mechanism. I/We authorize the bank to honour all such instructions. I/We further authorize the representative of the Company to get this mandate verified and registered with you. Mandate Verification Charge (If any) may be charged to my/our account.

Place \_\_\_\_\_

It. Account Holder's Sign \_\_\_\_\_

Date \_\_\_\_\_

Account/Card Holder's Sign \_\_\_\_\_

## Terms and Conditions

---

The bill pay facility ("Facility") in the form of auto debit facility (Via a designated bank account of credit card) would be made available by Reliance Communications Infrastructure Ltd. ("Company") through a system made available by itself or through third parties subject to the following terms and conditions:

- The applicant should be eligible to avail the Facility and should provide true, accurate, current and complete information as required by the Company and keep the same updated and current at all times.
- The Facility will be available, subject to and upon receipt of confirmation from the bank of the bank account/credit card details furnished by the applicant in the accompanying application.
- The applicant may be required by the Company (or its authorized representatives) to verify the information furnished/filled-up in the accompanying application form by way of a call (on mobile or landline number furnished in the accompanying application form).
- In case the applicant has opted for the auto debit facility, the applicant shall separately authorize the designated bank or the credit card issuer (as the case may be) to debit the applicant's bank account or card account (or of any replacement/renewal card that may be issued on the card account in lieu thereof), on a recurring basis with the such amount as specified by Company or the Company from time to time being towards payment of all charges due for the services rendered under the CAF. The standing instruction issued by the applicant to the bank or credit card issuer (as the case may be) will be effective only for the full amount billed by Company from time to time and will apply (as the case may be) only if the applicant's bank account has adequate balance or the applicant's card is valid in good standing with an adequate credit limit balance. Applicant's bank account or credit card (as the case may be) will be debited on or before the bill due date.
- In the case of auto debit facility availed by the applicant authorizing payment via credit card, the applicant shall be liable to duly pay the full amount billed by the credit card issuer towards payment made to Company pursuant to the said Facility, notwithstanding that the record of charges/payment transaction will neither bear the applicant's signature nor the imprint of the applicant's card.
- The auto debit standing instruction issued by the applicant on credit card will, unless otherwise communicated to the credit card issuer in writing by the applicant, be binding for the validity period and subsequent renewal period of the card. Similarly the auto debit standing instruction issued by the applicant with respect to the designated bank account shall lapse upon closure of the designated bank account or upon the bank refusing to honour the standing instruction for any reasons or upon any moratorium being placed on the activities of the designated bank account.
- If one or more successive payment/instructions are not received/honoured before due date of the relevant bill, the Company reserves the right to withdraw the services being provided pursuant to the AF and the Company reserves the right to withdraw the Facility without being liable to provide any notice to the applicant and to initiate any other action/proceeding as may be deemed appropriate by the Company. In the event the applicant's payment instruction is dishonoured by the designated bank for any reason whatsoever, penalty charge of Rs. 100 (or such other amount as specified by Company from time to time) may be levied per instance of dishonour.
- The Company reserves the right to reject/withdraw the Facility at any time without assigning any reason and without being liable to provide advance notice. In addition the Facility shall be withdrawn upon termination of the relationship between the Company and third party vendor(s) providing equipment/connectivity/integration/services which are necessary for continued provision of the Facility.
- The Company disclaims all warranties of any kind, whether express or implied including without limitation any representation or warranty, regarding the use or the results of the Facility in terms of its correctness, accuracy, reliability, usefulness, completeness, continuity, uninterrupted access, timeliness or otherwise.
- The Company shall not be responsible and liable for any damages/compensation for any loss, damage, etc. incurred by the applicant on account of use, non-availability or deficiency in the provisioning of the Facility. The applicant shall bear the entire responsibility for and risk associated with use of the Facility.
- The Company shall not be liable for any direct, indirect, incidental, special or consequential damages whatsoever, including but not limited to the damages or losses resulting from:
  - a) The use or performance or inability to use or non-performance of the Facility.
  - b) The Provision of failure to provide the Facility.
  - c) The unauthorized access to or alteration of the transmissions or data such transactions that are carried out on your instructions in good faith.
  - d) Any loss or damage incurred or suffered by the applicant due to any defect, error, failure or interruption in the provision of the facility or any other matter related to the Facility.
- The Company reserves the right to modify (with prospective or retrospective effect) these terms and conditions from time to time without being liable to provide any reason of notice therefore.
- In the event the applicant dissatisfied with the Facility being made available in any respect or with any of the terms of service or alterations thereto, the applicant's sole and exclusive remedy is to discontinue the use of the Facility.
- The Facility shall not be used for any purpose that is unlawful or prohibited under law or the Company. The foregoing terms and conditions shall form an integral part of the CAF.
- The customer shall be responsible to pay/bear any taxes, duties or levies imposed on this form.